

PROBLEMS ARISING IS NOT THE WORST ... but

...not solving problem thoroughly and let it reoccur would lead to the worst.

- ☒ Do you realize “problem” in you work? The biggest problem would be you don’t know what the “problem” is
 - ☞ We enhance your staffs’ awareness of “problem” and help them obtain kaizen (continuous improvement) mindset.
- ☒ Are you finding causes for “problem” by “intuition” and “experience”?
 - ☞ We provide participants with effective tools to analyze and find root cause.
- ☒ Do departments spend a lot of time on arguing the solutions, but finally you can’t agree on the most efficient one?
 - ☞ We guide participants methods to evaluate and select solutions based on appropriate and comprehensive criteria.
- ☒ Do problems reoccur after you have solved it?
 - ☞ We instruct participants to solve problems with a logical process, so that the same problems don’t arise again.

PROBLEM SOLVING SKILLS (2 days)

★ Understand process of problem solving and be equipped with tools and methods to solve problems effectively★

Training time – Venue

Ho Chi Minh ★ 18-19/7/2024 (Thu-Fri)

- Time: 8:30 ~ 16:30
- Venue: T Floor, Nam Giao 1 Bldg., 261-263 Phan Xich Long, Ward 7, Phu Nhuan Dist.

Ha Noi ★ 25-26/7/2024 (Thu-Fri)

- Time: 8:30 ~ 16:30
- Venue: 12F, Indochina Plaza Tower, 241 Xuan Thuy, Dich Vong Ward, Cau Giay District.

Course’s information

- Language** Vietnamese.
- Fee** 5,400,000 VND/person
(Lunch for 2 days incl., VAT excl.)
 ※For company with 2 – 4 participants, training fee is discounted 5%; with 5 or more participants, discounted 10%. (Applied separately for training in Ho Chi Minh and in Ha Noi).
- Method** we applied **offline training**.
In case offline training can’t be carried out, we apply **online training** instead.
- Participants** HCM: 28 people – Ha Noi: 30 people
(**First-come, first-served basic**)
- Registration** Fill in the attached “Application form” and send to AIMNEXT via Email (training-vn@aimnext.com).

Trainer

Ms. N. H. Tho

- 18 years of working experience at Vietnamese and foreign companies, in which nearly 9 years as Manager of Information, Marketing, Contract and Planning Department as well as Internal Training Department.
- Conducted for over 130 seminars for many companies and Universities.
- Expertise areas: soft skills & working skills in a Japanese company, Critical & Logical thinking, Problem solving skill...

Target

Staff, Leaders, Managers or candidates for the above position

Objective

- Enhance awareness of problem and kaizen (continuous improvement) mindset.
- Understand logical thinking process, and acquire necessary tools to solve problem.
- Clarify root cause by logical analysis and find solution to prevent problem reoccurring.

Content

Part 1: What is problem?

- Definition of problem
- Importance of problem solving

Part 2: Process of problem solving

- Step 1: Identify the problem ~ PQCDSMEL
(P: Productivity, Q: Quality, C: Cost, D: Delivery, S: Safety, M: Morale, E: Environment, L: Legal)
- Step 2: Breakdown the problem ~ Pareto, 4W
- Step 3: Set a target ~ SMART
- Step 4: Analyze the root causes ~ 5Why, Fish-bone diagram, Why Tree – MECE, 3Gem, etc.
- Step 5: Develop countermeasure ~ How Tree
- Step 6: Implement countermeasures ~ Gantt chart, 5W1H
- Step 7: Evaluate results and process
- Step 8: Standardize

Part 3: Summarizing and setting action plan in the next month

※ The above content is subject to change without prior notices.

For further information, please kindly contact us via:

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